**Devon Local Pharmaceutical Committee**

**Daytime Meeting held on 5 October 2022**

**At Exeter RaceCourse.**

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| **1/1787** | **Present:** David Bearman, Mike Charlton, Kelly Dawkins, Rachel Fergie, Andrew Howitt, Matt Robinson.  **In Attendance:** Sue Taylor, Kathryn Jones, Anna White, Tom Kallis, Kelly Holman | |
| **1/1788** | **Apologies**: Ali Hayes, Ron Kirk, Sian Retallick | |
| **1/1789** | **The LPC Members held a closed meeting to discuss and work through the Transformation of Pharmacy Representation – Toolkit. The committee members present were joined by the secretariat team at the end of the morning session.** | |
|  | **Agenda items** | |
| **1/1790** | **Reflection on LPC Achievements so far this year –** The committee members and secretariat team discussed and fed back on successes and challenges since the start of the year.   |  |  | | --- | --- | | **Highlights from the last six months**  The Secretariat team office move and resultant efficiencies.  LPC Masterclass programme – good feedback from attendees and have been well received.  Discharge Medicines Service – University Hospital Derriford. There has been good engagement between the LPC and the hospital pharmacy team; hope for further joint learning moving into next year  There had been more engagement with the wider ICS system and invitations to join the Local Care Partnerships. Community pharmacy achieving a higher profile within the system overall.  The LPC strategy was working well and remained on track.  The team had recently held an update meeting with regional managers. This would now be ongoing. Good for relationships.  Open dialogue happening with NHSE&I. | **What are the challenges?**  Engagement remains a challenge in some quarters.  The workforce is depleted and exhausted.  Ongoing and recurring complaints about community pharmacy in particular unplanned closures.  Collaboration across the pharmacy sectors remains a challenge  Overcoming COVID behavioural changes  Communication in general  Relationships with Primary Care and some elements of the ICB  Primary Care leads – now removed from the PQS criteria for funding  Engaging with the ICB regarding delegated commissioning  Perception of community pharmacy (image)  Lack of funding  Inconsistent Service delivery | | **Where are we now?**  In period of evolution not transformation  Need to nuture and improve relationships with different parts of the system  Trying to address a fractured system  Adaptability  Unknown future  Service delivery is good when we are in control; not so good when externally driven by third parties | **What are our next steps?**  To have open and honest conversations with stakeholders  Reflect and move forward as part “of the system”  Identifying the opportunities that the challenges present  Ensuring we are involved where relevant  CHANGE | | |
| **1/1791** | **Declarations of Interest** | Declarations of interest need to be completed by all members for the new financial year. This year there is still outstanding declarations from Matt Robinson and David Bearman. |
| **1/1792** | **Minutes of the last meeting** | The minutes of the meeting held on 5th September2022 were approved as a correct record. |
| **1/1793** | **Matters arising** | **LPC Working Groups:**  **Integrated Working:** Sue reported that she and David had been to the Plymouth Scrutiny Ccommittee to present on the current situation with community pharmacy; and had also been requested to attend the Plymouth Health & WellBeing board in relation to the Pharmaceutical Needs Assessment; which had proved unexpectedly difficult. The Devon County Council Scrutiny Committee will be meeting shortly with interested parties about Community Pharmacy. David, Andrew, Sue and Mike will be attending on behalf of the LPC.  Devon LPC AGM is scheduled for the 10th October virtually. Numbers registering to attend are currently very low and following discussion it was agreed to hold the AGM as part of the next LPC meeting in December. Sue to contact PSNC regarding the cancellation. |
| **1/1794** | **Treasurers Report** | In the absence of the Treasurer a verbal report on the current financial situation was provided to the meeting by Kathryn. |
| **1/1795** | **Secretariat Report** | Sue Taylor presented the Secretariat Report to the meeting.  There has been a lot of activity focused on strategic work with the ICB which is very positive. Systems meetings have been held around the operating model for the ICB which had generated a lot of work and input into the process. The Secretariat team is now also more involved in the five Local Care Partnerships.  Thanks were expressed to Tom Kallis for writing the content of the Masterclasses and facilitating the events.  Tom described an ENT clinical update evening that he had arranged with the Devon Training Hub who would be delivering the training.  The recent DMS event held in Plymouth showed there is a hunger for clinical updates and performance learning together. Tom and David to investigate if funding could be made available for more events.  However, there are a lot of issues around pharmacy closures, complaints from pharmacies and the public so there is a considerable amount of damage limitation taking place. |
| **1/1796** | **Service Update** | Anna White presented on the pharmacy clinical services and the current level of activity in Devon, along with some of the challenges and positives. A copy of the presentation is available in Appendix 1.  David noted he had data regarding that where pharmacy is in control of services Devon is higher than the national average; where services are dependent on referrals from other organisations Devon performance is lower.  David agreed to circulate the data to all LPC members.  Smoking Cessation Service is shortly to go live. We have 58 pharmacies so far registered in Devon, and are hoping for an improvement in the level of uptake shortly. A launch webinar was scheduled for Thursday 6th October 2022 at 7.00 pm.  DMS data – a third of all referrals are incomplete on PharmOutcomes. Anna highlighted that the pharmacy teams need to log all data on Pharmoutcomes to complete the consultations then claim on MYS. Data recording will be converting to auto claiming direct via PharmOutcomes but not for some time.  North Devon GP CPCS – all manner of difficulties being encountered. These include the local variation of 4 hours for dealing with the referral as opposed to 12 hours in the national specification. As four hours is not in the national specification it is hard to enforce. There seems to be a mixed picture across the South- West about this; but ultimately longer than a four hour call back from pharmacy teams is posing a barrier to GP uptake.  Mike Charlton will support Anna in local meetings going forward, in particular relating to North Devon.  Resilience in North Devon – there is a view that if a pharmacy is unable to deliver a service to which it is signed up then it should be de-registered; there was a short discussion about this.  Locum engagement; it was agreed that the Comms and Engagement working group would arrange a meeting and plan an event for locums early in the new year and that a proposal would be presented to the committee at the December meeting. Content to include requirements for locally commissioned and nationally commissioned services and an update on the services that are available. |
| **1/1797** | **Change of meeting dates** | **It was agreed to cancel the November daytime meeting and re-arrange the next daytime meeting in January 2023. The next LPC meeting will be held on 12th December using TEAMS incorporating the AGM and starting at 7.00pm** |
|  | **Date of next meeting** | **Next meeting: 12th December 2022 starting at 7.00pm with the AGM.** |