

Devon Local Pharmaceutical Committee

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Flu vaccination:

The national community pharmacy Flu Vaccination Service 2021/22 has now finished. Community pharmacy contractors are therefore reminded not to administer any further vaccinations under this service.

Devon pharmacies have delivered a staggering 124,268 flu jabs since the start of the season. We'd like to express our thanks to all of you for this achievement and for supporting Devon patients to keep safe and well.

Reminder! Contractor Vote set to be held in May 2022, the Review Steering Group Confirms

A timetable for the conclusion of the Review Steering Group's (RSG) work to find ways to improve contractor representation and support has been announced.

In an <u>update to contractors</u>, the RSG said it had reached consensus on a proposed way forward, and that it would publish proposals to the sector shortly after Easter.

A contractor vote is expected to follow beginning late in May.

Employee Assistance Programme

Feeling stressed, anxious, worried or not coping? The NHS Devon CCG has made their Employee Assistance Programme live and available for staff working for Pharmacies, Dentists and Opticians in Devon from the 1st April 2022 for 12 months. You can find some resources and log in details on the <u>LPC website</u>.

<u>https://devonlpc.org/pharmacy-resources/document-library-n-z/wellbeing-of-pharmacists-and-pharmacy-staff/</u> The Employee Assistance Programme is a free service providing support to individuals who may be struggling with different aspects of their life, relating either to work or at home.

Support is of course confidential and can be accessed either online or face to face.

Accessing the Service - Information

Access via phone, e-mail, website, text and text relay services

- Free Phone Number 0800 085 1376 has been assigned.
- E-mail address: <u>assist@cic-eap.co.uk</u>
- Website: <u>www.well-online.co.uk</u>
- username: dpodevon
- password: wellbeing
- Text Relay: **18001 0800 085 1376**

We need you for our work with the PCNs!

We are really excited about a new programme of support being funded by the Southwest Regional Pharmacy Team of NHSEI for all of the PCN pharmacy leads across the whole of the south-west. This means that the leads will receive funding both for some protected time to work within their PCNs, and to participate in the very interactive, inspirational and fun training sessions with the selected training provider to develop the skills and knowledge to support them in undertaking the role. The training has been designed specifically for this role and will support our leads in being able to apply their learning in a practical way and to build up local networks of PCN leads and colleagues.

This opportunity will provide fantastic CPD as well to support you on your career pathway through community pharmacy.

If you've not thought about taking on the PCN pharmacy lead role before, we do have vacancies in the Mewstone, Drake Alliance, Mid Devon Healthcare, Beacon PCNs due to people moving and change of hands. Have a look at <u>our website</u> to see if your pharmacy is located in any of these PCNs that need a lead and let us know if you might be interested. Participating in the above programme would be a fantastic opportunity to get ready for the PCN domain in the next Pharmacy Quality Scheme! Contact Sue at <u>sue@devonlpc.org</u> for an informal chat.

Advanced Service – Smoking Cessation

We have received some enquiries about the new Smoking Cessation Service and what the implication is for the existing local authority smoking cessation service.

These are two completely different services.

Locally commissioned service

If your pharmacy is contracted to provide the smoking cessation by Devon County Council, Torbay Council or Plymouth City Council, nothing has changed, and you continue as you were. This local service can be provided by appropriately trained staff in the pharmacy and is not pharmacist led. You can either have patients referred in for this service by other providers, or walk in patients, or the pharmacy team can recruit clients opportunistically.

It is not dependent on referrals from other providers although great if you get referrals.

Nationally commissioned Advanced Smoking Cessation service

This service must be delivered by the pharmacist and can only be provided to patients who are referred electronically to a community pharmacy, by an NHS Trust. Currently we have not agreed any local pathways with the five Trusts in Devon, although of course if you received a direct referral via NHS Mail this would be appropriate.

Here is a link to the PSNC website with the details of the Advanced smoking cessation service <u>https://psnc.org.uk/services-commissioning/advanced-services/smoking-cessation-service/</u> The pharmacist(s) providing this service will have to have completed the training set out in the specification, details on the PSNC information.

GP CPCS

Some of you will be receiving referrals through the GP CPCS as more practices have recently gone live, notably the Barnstaple Alliance, Yelverton Medical Practice and Mayfield Medical Centre.

Please ensure that the whole pharmacy team is aware that your pharmacy may be receiving referrals, via your pharmacy shared NHS Mail account. It is important that this email account is checked AT LEAST three times per day when your local practices have gone live with the service so that you do not miss a referral. If your pharmacy must close for any reason when it would normally be open, please ensure that your local practices and neighbouring pharmacies are informed and that you will be unable to accept GP CPCS referrals on that day.

Deadline Tracker Resource

The latest Devon community pharmacy deadline tracker - a list of activities, tasks and workloads needing to be completed, whilst also providing a reminder of imminent deadlines coming up. The tracker is uploaded to the <u>Deadline Tracker Resource</u> page on the website, so that the pharmacy teams have a one-stop place to refer to.



Devon LPC New Address and Telephone Number

The LPC have moved! Our new address is: Room 16, Partridge House, A38, Kennford, EXETER EX6 7TW. The telephone number has also changed to 01392 719604.

REMINDER! CPCS IT contracting arrangements changed on the 1st April 2022.

The national provision of NHS CPCS IT solutions ended on the 1st April 2022. From this date contractors are responsible for securing a new contractual agreement with an assured IT supplier of their choosing. Not sure what to do? <u>Check here</u>

Update from Health Education England South

HEE has asked us to inform you that they have commissioned additional training programmes for educational and practice supervisors with <u>ProPharmace</u>:

Fast Track to Practice Supervision

- Fast Track to Educational Supervision
- Refresher Training for Educational Supervisors
- Refresher Training for Practice Supervisors

These programmes are suitable for all Educational Supervisors and Practice Supervisors in any sector of pharmacy who are supporting trainees across London, Kent, Surrey, Sussex, Southwest, Thames Valley & Wessex.

The programmes have been developed to ensure that supervisors are trained, competent and confident to deliver their roles effectively, and keep up to date. All programmes meet the new GPhC standards for supervision.

The fast-track programmes have been developed for those supervisors who have completed previous supervisor training programmes and are looking to bridge any identified gaps, or if they have completed a practice supervisor training programme and are ready for the next step in their supervisor journey. Registration onto the training programmes is now open. Further details on the new programmes and how to enrol can be found on the <u>ProPharmace website</u>.

NHS Long term plan – Genomics

Genomics is the study of the body's genes, their functions and their influence on the growth, development and working of the body.

As you may be aware, as part of the NHS Long Term Plan, genomics is moving into routine NHS care. Seven Genomic Medicine Service Alliances and Genomic Laboratory Hubs have been established across England, with the core focus of ensuing equity of access to genomic testing for eligible patients across the country.

You are invited to complete a short survey on your current practice and training requests in relation to genomics. The survey will take about 15-20 minutes to complete, is anonymous and will help with genomics education and training plans for pharmacy colleagues. It can be completed online at https://poll.hee.nhs.uk/s/GenomicsInPharmacy/

The survey is open to all pharmacy staff, including pharmacy technicians, pharmacists and dispensers, assistants, and support staff.

The survey is divided into three sections:

- 1. Questions about you: basic demographics and training background
- 2. Questions about education and training
- 3. Questions about your current genomics practice (if any) and the future

Personally identifiable data will not be requested. Responses will be stored on a secure survey platform and will only be accessible for the project team. The results of the survey will be shared at a future date. This will be high level and will not identify any individual responses.

Requirement to update NHS website and DoS profile by end of March 2022

Please remember the Terms of Service requirement to ensure you verify and, where necessary, update the information contained in your NHS website profile and your Directory of Services (DoS) profile at least once each quarter of the financial year. For the current financial quarter, the deadline to complete this is 31st March 2022.

There is also a requirement to ensure that a pharmacy's NHS website profile and DoS profile include their opening hours on bank holidays. Since Easter falls in April this year, contractors may also consider updating this information now for Good Friday and Easter Sunday to ensure that this is available ahead of the Easter period. Check on the <u>PSNC website</u> for more information.

SHINE!

We know that all of our pharmacists and pharmacy teams in Devon are incredible. We'd like you to shout out about your great examples of where you have made a difference to patient care, developed a good strong relationship with your local practice(s), supported your local community – let us have your stories.

Please let us know about your successes and achievements, of your pharmacists and team members so that we can share them with our wider audiences and stakeholders.

We will present you with a £20 book voucher for every story published. Don't be shy, let your star(s) shine!

DEVON LOCAL PHARMACEUTICAL COMMITTEE www.devonlpc.org

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If you would like us to remove your email address from our database, please email admin@devonlpc.org

