

**All Pharmacies currently accredited for  
the Pharmacy First Service in Devon  
Sent by email:**

**NHS Devon CCG**  
County Hall  
Topsham Road  
Exeter  
EX2 4QL

15 March 2022

[D-CCG.medicinesoptimisation@nhs.net](mailto:D-CCG.medicinesoptimisation@nhs.net)

Dear Colleague,

I am writing to you with regards to the Pharmacy First Service in Devon and to detail some important changes to the Service which will take affect from 01 April 2022. These changes are as follows:


- The current PGD for Timodine Cream for the treatment of nappy rash (PGD MAS 4 v3.2) will expire on 31 March 2022. This service will not be revised or replaced and **will be retired on 31 March 2022**.
- The current PGD for Fusidic Acid 2% Cream for the management of impetigo (PGD MAS 3 v3.2) will expire on 31 March 2022. This service will be **replaced by a Clinical Protocol for Hydrogen Peroxide 1% Cream for the treatment of minor non-bullous impetigo (MAS 6 v1.0), effective from 01 April 2022**.
- The Pharmacy First Service in Devon will also incorporate a **new PGD for Hydrocortisone 1% Cream / Ointment for mild inflammatory conditions, including bites and stings, mild dermatitis and eczema (PGD MAS 5 v1.0) effective from 01 April 2022**.

**Please note, there are no changes to the service for uncomplicated Urinary Tract Infections (PGD MAS 2 v3.1 Nitrofurantoin M/R Capsules).**

In order for Community Pharmacists to deliver this updated Service, and in accordance with PGD legislation (where applicable), they will need to ensure they have undertaken the following actions:

- All pharmacists have read and understood (and signed if required) the new PGD and clinical protocol
- All pharmacists have completed the required training

Please note, all pharmacists (to include locums and relief pharmacists) are required to undertake the above actions to ensure continuity of service provision and reduce the need to signpost patients to GP practices or Out of Hours services unnecessarily.



The new PGD (PGD MAS 5 v1.0 Hydrocortisone 1% Cream / Ointment) and clinical protocol (MAS 6 v1.0 Hydrogen Peroxide 1% Cream) are now available on the NHS Devon CCG Pharmacy First [webpage](#) and will be accessible on the PharmOutcomes platform from the 01 April 2022.

The mechanism for claiming for the Service will remain the same. The updates will automatically take place on the PharmOutcomes platform on 01 April 2022. Please note, pharmacy teams will still be able to submit a claim retrospectively for any service expiring on 31 March 2022, until the end of April 2022.

NHS England issues a National Variation Agreement (NVA) every year to keep the contract up to date. The updated Pharmacy First Service specification will be included in your NVA in April.

We will continue to review Pharmacy First services annually.

If you have any queries, please do not hesitate to contact us.

Yours Sincerely,



Charlie Thomas  
Senior Medicines Optimisation Pharmacist  
(NHS Devon CCG)