**PQS Part 2**

**Training Summary**

**September 2020**

The LPC has prepared this summary to help you to support you and your pharmacy team to complete the required training for PQS Part 2.

Full details for the PQS can be found on the PSNC Website: <https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/>

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| Action |  Who  | Detail your staff here  |
| **Complete the HEE Infection Prevention and Control Level 1 e-learning and assessment:** <https://portal.e-lfh.org.uk/Component/Details/459777> | All **non-registered pharmacy staff** working at the pharmacy |  |
| **Complete the HEE Infection Prevention and Control Level 2 e-learning and assessment:** <https://portal.e-lfh.org.uk/Component/Details/558047> | All **registered pharmacy professionals**  |  |
| Complete the PHE Antimicrobial Stewardship for Community Pharmacy **e-learning and assessment:**  <https://portal.e-lfh.org.uk/Component/Details/602874> | All **patient-facing pharmacy staff** that provide advice on medicines or healthcare |  |
| Become an anti-biotic guardian: <https://antibioticguardian.com> | All **patient-facing pharmacy staff** that provide advice on medicines or healthcare |  |
| Complete the Zero Suicide Alliance Training:<https://www.zerosuicidealliance.com/training/pharmacy-quality-standard-training?utm_source=pharmacy&utm_campaign=quality_standard> | All**\*** **patient-facing staff** working at the pharmacy |  |
| Complete the PHE All Our Health bitesize training and assessments on Adult Obesity and Childhood Obesity: <https://www.e-lfh.org.uk/programmes/all-our-health/> | All **non-registered patient-facing pharmacy staff** that provide health promoting advice |  |
| Complete sections 1 and 3 of the ‘CPPE Weight management for adults: understanding the management of obesity training’ and assessment: <https://www.cppe.ac.uk/programmes/l/weightman-e-01> | 80% of **registered pharmacy professionals** working at the pharmacy |  |
| Completed the CPPE risk management training and e-assessment: <https://www.cppe.ac.uk/programmes/l/riskman-g-02>If the training and assessment were satisfactorily completed between 1st April 2018 and 31st March 2020, this does not need to be repeated in 2020/21 | 80% of all **registered pharmacy professionals** working at the pharmacy |  |
| **Pharmacy contractors that DID NOT complete the risk review as part of the Risk management and safety domain for the PQS 2019/20**, who wish to claim for this domain must completed the CPPE sepsis online training and assessment: <https://www.cppe.ac.uk/gateway/sepsis> | 80% of all **registered pharmacy professionals** working in the pharmacy |  |

**Please note: This summary does not replace the requirement to fully read and understand the Pharmacy Quality Scheme before making your claim.**

**\***Staff members, who have been affected by suicide and do not wish to undertake the ZSA training, are exempt from completing it.

The following terms are used in the requirements to define different types of staff:

* **Registered pharmacy professionals** are pharmacists, provisionally registered pharmacists, pharmacy technicians and locum pharmacists.
* **Non-registered patient-facing pharmacy staff** include all pre-registration graduates, dispensary staff, medicine counter assistants and delivery drivers.
* **Non-registered patient-facing pharmacy staff** **with a health promoting advice role** include all pre-registration trainees, dispensary staff and medicine counter assistants.
* **Staff with a patient-facing role** include all registered pharmacy professionals, all pre-registration graduates, dispensary staff, medicine counter assistants, delivery drivers and locum pharmacists. Contractors may also have other staff that can be identified as having patient-facing roles.
* **Staff with a patient-facing role that provide advice on medicines or healthcare** include all registered pharmacy professionals, all pre-registration graduates, dispensary staff, medicine counter assistants and locum pharmacists.

**In relation to the training requirements within the various criteria, in all cases at the time of making your PQS declaration, there is a requirement to have available at the pharmacy premises, a copy of the personalised certificate provided upon completion of the training and assessment, as evidence that all relevant members of staff have completed the training.**