



The Pharmacy Quality Scheme 2019-2020 – Diabetes Quality Criterion

To support our pharmacy contractors in the delivery of the Pharmacy Quality Criterion on Diabetes, we have been in contact with the Devon Diabetic Eye Screening provider (Devon DESP) about the best way to refer any of your diabetic patients (over the age of 12) who have not been to eye screening in the last 12 months.

To avoid referring patients back to their GP surgery as much as possible, we have agreed that you can advise your patients that they can contact the Devon DESP directly to either re-book an appointment or check that they are in the system to receive an appointment.

We have agreed the following wording that you could use with your patients.

“Have you received an invitation for diabetic eye screening in the last 12 months but have not yet attended? If so, you can go to the www.desp.co.uk website and re-book, or,

- ***To arrange or change an appointment you can ring the bookings office on 01392 241000***

If you have not previously received an invitation for eye screening you can still contact the Devon Diabetic Eye Screening Programme to ask if you are on the system for an appointment”.

Please find attached a [copy of a flyer](#) that the Devon DESP has sent to us that you could display in your pharmacy or attach to prescription bags if you wish.

The LPC has agreed a short briefing with the Devon LMC that has been sent out to all practices in Devon, advising them of the Diabetes PQS criteria. Hopefully the only patients you will need to signpost back to their GP practice are any patients identified who indicate to the pharmacy that they have not had a foot check in the last 12 months. Please encourage your patients not to book an appointment of any type but to discuss their needs with the practice as their first step.

Pharmacy Quality Scheme and the Primary Care Networks Domain

As you’ll be aware one of the Pharmacy Quality Scheme domains is supporting the integration of community pharmacy within primary care networks. The LPC has carried out an extensive mapping exercise over the past few months, identifying which pharmacies sit within each PCN area, based on geography and prescribing/dispensing data available on the NHS BSA website.

Details of our pharmacy mapping, some background information and [letters](#) inviting expressions of interest for the PCN Pharmacy leads have recently been posted to every community pharmacy in Devon. If you have not received this information, please look on the [LPC website](#) to see which PCNs your pharmacy has been mapped to. In urban areas this is quite complex as there will be overlaps and you will need to consider which PCN your pharmacy is best aligned to particularly in terms of the requirement for contractors to appoint a PCN lead, if they wish to participate in the Pharmacy Quality Scheme.

If you would like to put your name forward as the PCN Pharmacist lead please complete the [form](#) and send it to the LPC as soon as possible.

The PSNC has recently published a comprehensive briefing on the Primary Care Networks domain and you can also [find this on our website](#).

Healthy Lifestyle Service in Devon

A new provider, Everyone Health, will be providing the OneSmallStep service in Devon from 1st November, 2019. The new service includes the specialist Tier 3 stop smoking service, as well as a wider offer supporting people to stop smoking, drink less, move more and maintain a healthy weight. [More information can be found here](#).

The OneSmallStep website is an ideal resource for the Healthy Living Pharmacy Health Champions to support signposting and referrals for public health related issues.

Events coming up! We have arranged several events over the next few weeks; details of which can all be found on our website <https://devonlpc.org/our-events/>.