Devon Local Pharmaceutical Committee

NHS Digital

Devon LPC

Survive: Be ready for the new pharmacy contract

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National Statistics

GP Practices

87%

6,644 of 7,638 GP Practices EPSr2 live as of 15th December 2016

Pharmacies

99.2%

11,675 of 11,764 Pharmacies EPSr2 live as of 15th December 2016

DACs

92.8%

103 of 111 Appliance Contractors EPSr2 live as of 15th December 2016

Est. claims made by EPS in November 2016

50.4%

Estimate of EPS claims as a % of all claims made to the BSA.

Live Site Usage in November 2016

58%

Average usage at live EPSr2 GP Practices.

Nominations

21,619,258

Number of active nominations on 16th December 2016

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Nominations

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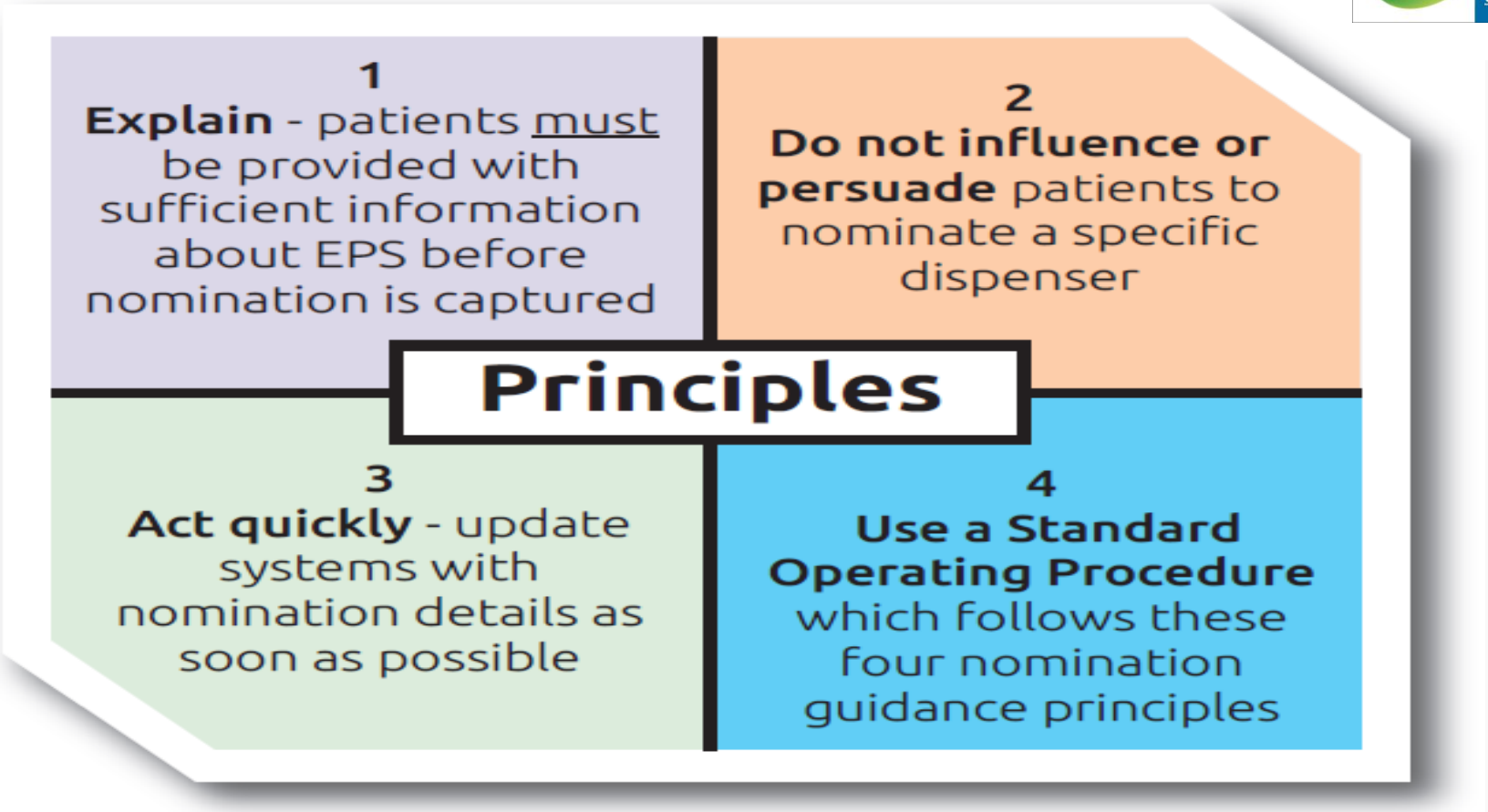
Four Key Principles of Nomination

NHS Electronic Prescription Service



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NHSBSA Hints and tips

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How prescriptions are processed?

Regardless of whether the prescription is an EPS Release 2 message or a paper FP10,the rules set out in the NHS England and Wales Drug Tariff are followed.

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Exemption / Charge Paid status

- NHS Prescription Services use the exemption / charge paid status that you have submitted in your claim message
- Ensure all patient information regarding exemption or charge paid is set up in your system before you send the Dispense Notification when the patient collects their medication - some systems default to ‘chargeable’ status
- Remember a reimbursement endorsement claim message can’t be amended unless your system supplier has implemented ‘claim amend functionality’

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Referred Backs…

- EPS Release 2 prescriptions are referred back to the contractor for ‘missing information’ far less than paper FP10s
- The most common reason is no price – find out from your system supplier how you can identify products in dm+d with no price so that you can endorse an IP with price, pack size and supplier
- When a generic product is prescribed and insufficient information about the dispensed product is supplied may lead to a referred back. In order to be reimbursed correctly the NHSBSA need to know the brand, manufacturer or wholesaler. Please return information about the actual dispensed product supplied. This will allow them to identify the supplier.

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NHSBSA – Schedule of payments

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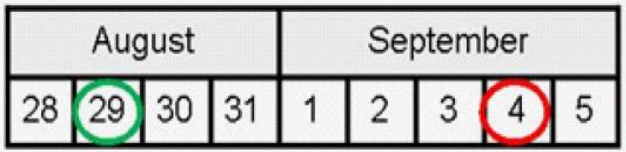
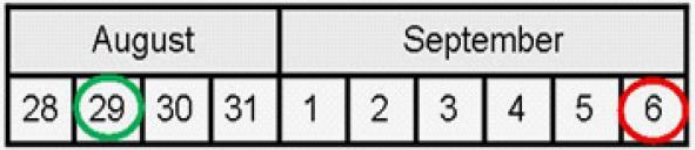
NHSBSA – Schedule of Payments



Dispense notification sent on 29th August

Electronic claim message received before midnight on 5th September

= August Payment



Dispense notification sent on 29th August

Electronic claim message received after midnight on 5th September

= September Payment

Dispense notification sent on 1st September

Electronic claim message received before midnight on 5th September

= September Payment

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Poor claiming - what impact does it have?

Pharmacy 1

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Poor claiming - what impact does it have?

Pharmacy 2

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Prescription tracker

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EPS Prescription Tracker

- Ensure you can access the Prescription Tracker.
- Provides a detailed prescription event history
- Some pharmacy systems have the Internet blocked but access is obtained through intranet - check with your IT helpdesk

https://portal2.national.ncrs.nhs.uk/prescriptionsadmin/

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Electronic Repeat Dispensing (eRD)

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eRD and the Community Pharmacy Contractual Framework

NHS Electronic Prescription Service

NHS Community Pharmacy Contractual Framework
Essential Service – Repeat Dispensing

1. Service Description

1.1 The management and dispensing of repeatable NHS prescriptions for medicines and appliances[1], in partnership with the patient and the prescriber.

1.2 This service specification covers the requirements additional to those for dispensing, such that the pharmacist ascertains the patient's need for a repeat supply and communicates any clinically significant issues to the prescriber.

2. Aims and intended service outcomes

2.1 To increase patient choice and convenience, by allowing them to obtain their regular prescribed medicines and appliances directly from a community pharmacy for a period agreed by the prescriber.

2.2 To minimise wastage by reducing the number of medicines and appliances dispensed which are not required by the patient.

2.3 To reduce the workload of General Medical Practices, by lowering the burden of managing repeat prescriptions.

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eRD - Benefits for the Pharmacy

- Improved stock control.
- Increased efficiency.
- Effective time management.
- Reduction in managed repeat workload.

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Smartcards

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Smartcards

N.E.W. Devon CCG

- email: d-ccg.raenquiries@nhs.net
- Temporary pin for:-

  Plymouth and West Devon pharmacies

  T. 01752 435017

  Exeter, East, North and Mid Devon pharmacies

  T. 01392 356091

Smartcards

South Devon & Torbay CCG

- email: sdtccg.ra@nhs.net
  Tel 01803 652583
  or 01803 652584
- Reception: T.01803 652500

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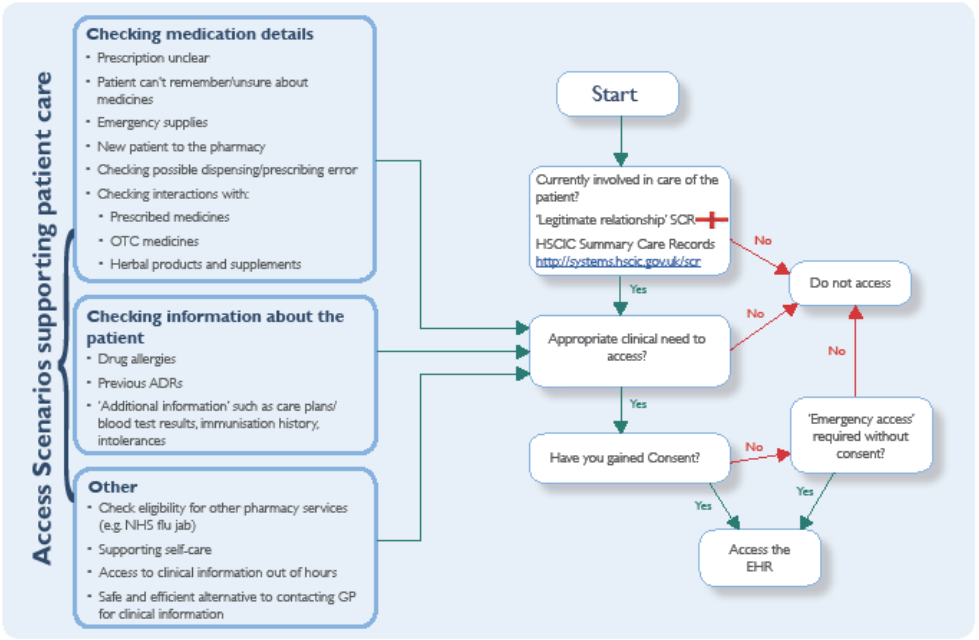
Summary Care Records (SCR)

NHS Electronic Prescription Service

ROYAL PHARMACEUTICAL SOCIETY

Using Electronic Health Records (EHR) Professionally

RPS decision tool to support professional judgement for use of Summary Care Records (SCR)



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Summary Care Records (SCR)

Checking medication details

- Prescription unclear
- Patient can’t remember/unsure about medicines
- Emergency supplies
- New patient to the pharmacy
- Checking possible dispensing/prescribing error
- Checking interactions with:
- Prescribed medicines
- OTC medicines
- Herbal products and supplements

Summary Care Records (SCR)

Checking information about the patient

- Drug allergies
- Previous ADRs
- ‘Additional information’ such as care plans, blood test results, immunisation history, intolerances

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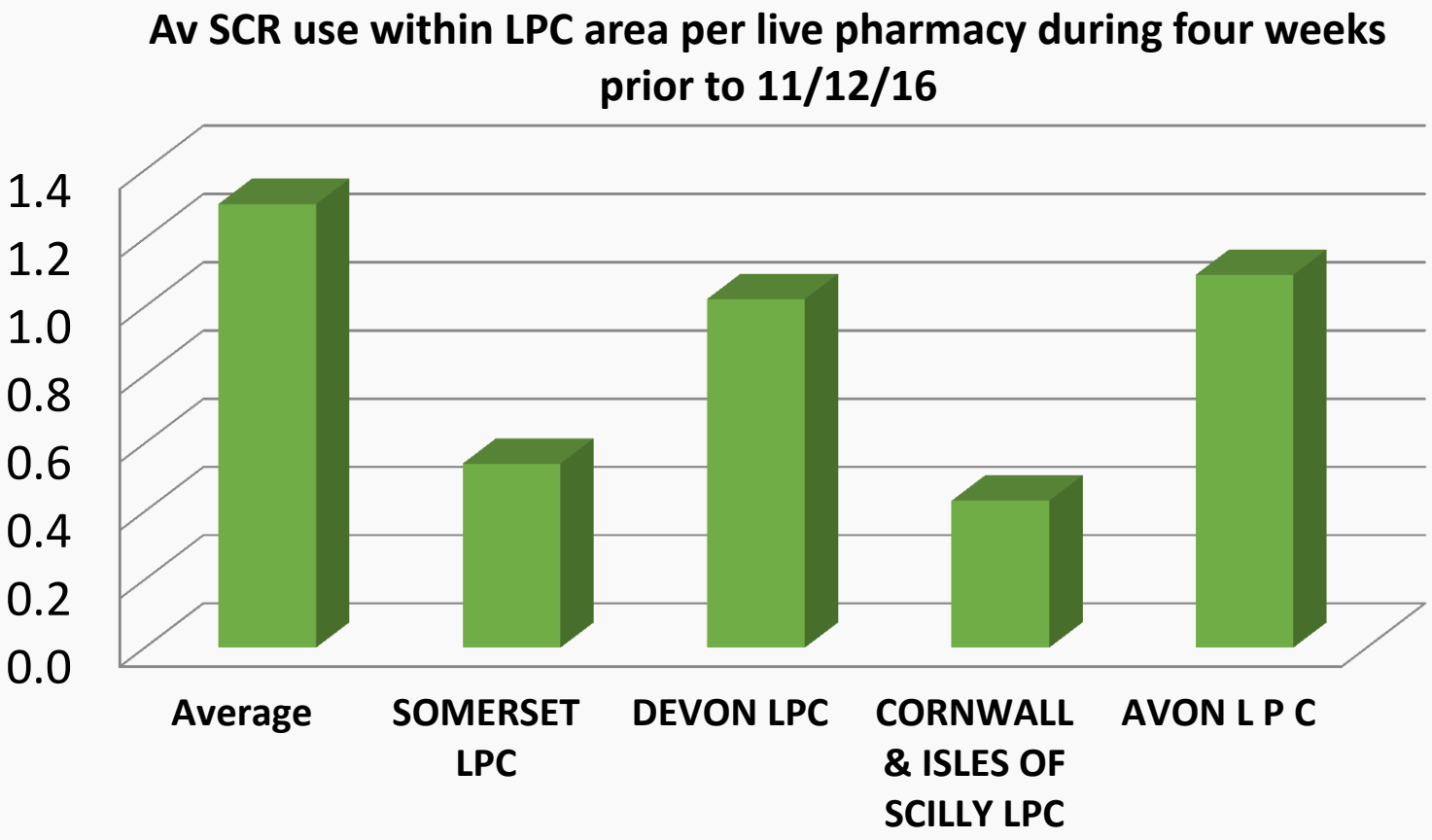
Summary Care Records (SCR)

NHS Electronic Prescription Service

Use of the NHS Summary Care Record (SCR) **On the day of the first review, the pharmacy can demonstrate a total increase in access to Summary Care Records between 1 December 2016 and 28 April 2017 in comparison to the previous 5 months; and on the day of the second review, the pharmacy can demonstrate a total increase to access to Summary Care Records between 1 May 2017 and 24 November in comparison to the previous 7 months.**	**No evidence is required as the local NHS England team will be able to verify this information from information that will be provided to them by NHS Digital.**

Summary Care Records (SCR)



Summary Care Records (SCR)

Accessing SCR

- Make it easy!
- https://portal.national.ncrs.nhs.uk/portal

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Where to find further information?

1. ***NHS Digital EPS homepage*** *http://systems.digital.nhs.uk/eps*
2. ***GP and surgery staff information*** *http://systems.digital.nhs.uk/eps/gppractice*
3. ***Dispenser information*** *http://systems.digital.nhs.uk/eps/dispensing*
4. ***FAQs*** *http://systems.digital.nhs.uk/eps/library/faqs*
5. ***Prescription Tracker*** *https://portal2.national.ncrs.nhs.uk/prescriptionsadmin/*
6. ***Progress and Statistics*** *http://systems.digital.nhs.uk/eps/stats*
7. ***Nomination Data*** http://psnc.org.uk/dispensing-supply/eps/patient-nomination-of-a-dispensing-site/nomination-reports/
8. ***All practices usage data*** *http://systems.digital.nhs.uk/eps/stats/10novgpstats.xls*
9. ***EPS Bulletin sign-up*** *http://systems.digital.nhs.uk/eps/contacts/signup*
10. ***Enquiries*** *eps@digital.nhs.uk*
11. ***Twitter*** *@EPSnhs*