

The Devon LPC: Quality Scheme Pharmacy Support Programme

The Devon LPC is committed to fully support Devon community pharmacies with the challenges that now face the profession because of the new pharmacy contract imposition. The Quality Payment Scheme is a pivotal step in the evolution of the pharmacy contract away from volume, towards a 'clinically focussed community pharmacy' (NHS 2017). Hence, we believe success here will help build the case for future pharmacy funding streams. This is why we want to support Devon Pharmacies to be high achievers in the point rewarded quality scheme.

We have designed a support programme which will help you with the Quality Criteria. With this email/bulletin we have published our comprehensive Healthy Living Pharmacy Accreditation programme which will help you and your pharmacy team achieve the Level One HLP accreditation by the November review point. Please use this schedule to plan in your activities to address your pharmacy's training needs.

Healthy Living Pharmacy Support – Martin Cappell

The HLP accreditation is probably the most difficult and time consuming aspect of the current Quality Payments scheme and may give pharmacy teams concerns about delivery of these standards.

My goal currently is to support pharmacies across Devon to achieve the required standards for Public Health England in Self-declaration of Level 1 Healthy Living Pharmacy.

We have looked at the detail of the Public Health document 'Healthy Living Pharmacy Level 1 – self declaration' and to support pharmacies Devon LPC has set up over the next six months some training events to help pharmacies deliver the requirements (see attached). In addition, for those who want to access courses in their own time we have also got a Health Education England (HEE) funded web based training offer from Buttercups training, use the link

<https://www.buttercupstraining.co.uk/enrol/hlpdevon>

Lastly, I will be available to help support you with your pharmacies needs, so please contact me with any queries/issues you have on HLP accreditation.

Martin

My contact details are:

E-mail: Martin1cap@hotmail.com

Quality Scheme Pharmacy Support – Tom Kallis

At the end of last year, Devon LPC decided to set aside some resource specifically to support contractors in the light of the new contract changes we are facing in the new quality criteria. My name is Tom Kallis and I currently sit on Devon LPC as Vice Chairman; for the past three years I have worked full time as a community pharmacist in Plymouth and will now spend one day a week working for the LPC to provide contractual support for the new quality framework. Over the next year it is my ambition to support community pharmacies in Devon gain the maximum quality payment available to them under the new framework and provide proactive assistance to pharmacy teams to realise this potential.

Recently I sent out a survey to pharmacies to get a feel for how prepared we are as a county for the new changes and what I can do to help focus the support I can give. There are already a host of support tools available through the PSNC website, as well as a personalised check list available to each pharmacy on PharmOutcomes under the 'Assessments' tab, which you can use as a self-management tool to see how well you're progressing and what you might want to focus on next. My next task is to prioritise the feedback I've gathered so far and no doubt I'll be getting to know some new pharmacy teams over the upcoming months.

If you have any questions or queries about anything in regard to the new Quality Payment Framework, please do not hesitate to drop me a line.

Tom

My contact details are:

E-mail: tomk@devonlpc.org

Important Notice: We have been fortunate in securing an educational grant from HEE for the HLP Leadership training, and the RSPH Understanding Health Improvement training. We will have a reporting responsibility to HEE on uptake of the training and to help us with this, we would ask that any pharmacy that takes advantage of our training support starts to populate the Healthy Living Pharmacy Assessment on Pharmoutcomes. This will act as an internal management tool for your team so you can look to check how you are progressing and also link you to the online declaration to the RSPH when all the criteria has been met. Thank you for your support with this.

For further information on any of the above or for general enquiries relating to the training, please look at the Devon LPC Website or call the office on 01392 834022.